

- Maintain vehicles and equipment in good condition, including regular inspections and cleaning.
- Ensure worker safety through PPE provision, training on safe practices, and compliance with gas exposure limits (e.g., H₂S <0.02% for 1-hour exposure).
- Bear all O&M costs, including fuel, repairs, and insurance. Vendors are liable for any accidents, damages, or environmental harm, with mandatory compensation under the 2013 Act.

- O&M of disposal sites (SPS/STPs), including staff deployment, infrastructure upkeep, and monitoring of incoming septage quality (e.g., no industrial waste).
- Periodic updates to fees, timings, and notified locations via gazette notifications.
- Grievance redressal and enforcement through the Septage Management Commit